

AL-Wasi Cyber net

Application Form for Broadband Service (Data One)

Applicant
Photos

Name of the Applicant: Mr. / Mrs. / Mss. / Dear :

1. Customer Details :

- a) Customer Name : _____
- b) Father's Name : _____
- c) Mother's Name : _____
- d) Address : _____

- e) User Location : _____

- f) Gender :
- g) National Id Card :
- h) Contract Number :
- i) Email :
- j) Customer Use ages Device : PC Laptop Mobile Wi-Fi TV
- k) Mac Address : _____
- l) Ip Address : _____
- m) Preferred Language : Bangla English
- n) Area Code :
- o) Customer Name or Signature :
- p) Activity :

2. Do you want this Broadband connection for temporary use / Regular use?

(Note: Tariff is different for temporary connection)

3. Advance for : Equipment & Customer Supports (Service Charge). Not Returnable fund.
4. Package Name :
5. Package Charge :
6. Speed :
7. Line Active Date : _____
8. Billing Date : _____
9. Dis-connect Date : _____

Self-Declaration:

I have gone through the AL-WASI CYBER NET Broadband Internet Service Terms and Conditions and agree to abide by the same.

Date:
Place:

Signature

Applicant's Name

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Information of the Internet Service

1. Customer Id No :
2. Password :
3. Mac Address :
4. Ip Address :
5. Contact number :
6. Email Number :
7. Service Circuit No :

8. Advance for : Equipment & Customer Supports (Service Charge). Not Returnable fund.
9. Package Name :
10. Package Charge :
11. Speed :
12. Line Active Date : _____
13. Billing Date : _____
14. Dis-connect Date : _____
15. Status :
16. Comments :

Self-Declaration:

I have gone through the AL-WASI CYBER NET Broadband Internet Service Terms and Conditions and agree to abide by the same.

Date:

Signature

Place:

Applicant's Name

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AL-WASI CYBER NET Broadband Internet Service Terms and Condition

1. Subject to the acceptance of the application and technical feasibility, **AL-WASI CYBER NET** will endeavor to provide the Broadband Service as soon as possible.
2. A Paper note will be issued to the customer for depositing the charges payable as per tariff plan selected for enabling the customer to pay the same before commencement of service.
3. The contract with **AL-WASI CYBER NET** for provision of Broadband Service will be for a minimum period from the date of commencement (depending upon the plan chosen) in accordance with the tariff plan opted.
4. The data rates shown as downstream or upstream are applicable only to last mile. However, **AL-WASI CYBER NET** shall not be responsible for lesser download speed or upload data rates caused by the accessed website status or the international gateway or the media.
5. Customers are free to choose their own modem/ Switch/Hub from out of type approved models.
6. All IP or Mac addresses will be dynamic.
7. The Broadband connection will be withdrawn in case the customer surrenders **AL-WASI CYBER NET Internet**.
8. Shifting of Broadband connections is subject to the technical feasibility and would be done on payment of applicable shifting charges.
9. The subscriber is required to fully comply with the provisions contained in the Indian Telegraph Act 1885, Indian Telegraph Rules and the Information Technology Act 2000 and any amendments or replacements made thereto from time to time.

OTHER CONDITIONS:

1. Billing for the service will be included in the normal **AL-WASI CYBER NET (Internet bill)**. The billing cycle shall be same **AL-WASI CYBER NET** cycle.
2. No migration is allowed to a lower tariff plan till the expiry of the committed period.
3. 15 % Vat will be Include monthly pre-paid Billing.

RIGHT TO TERMINATE SERVICES:

1. **AL-WASI CYBER NET** reserves the right to disconnect the service to any customer in case there is sufficient evidence of the customer intentionally or unintentionally using the service in the manner which would adversely impact **AL-WASI CYBER NET or AL-WASI CYBER NET's** network.
2. The customer shall be responsible for using the service only for legal and appropriate purposes.
3. **AL-WASI CYBER NET** reserves the right to terminate the services in the event of non-payment of bills issued by **AL-WASI CYBER NET** in accordance with the tariff plans opted by the customer and the extent of usage or any default on the part of the customers.
4. Should be Pay the Internet Pre-paid Bill in Every Month Regularly. (in cash/Bikkash A/c.

DISCLAIMER:

1. **AL-WASI CYBER NET** will exercise all reasonable care in providing its services, but it is not responsible for interruption in service due to power failures, equipment malfunctions, or acts of natural calamity.
2. **AL-WASI CYBER NET** is not responsible for subscriber's computer hardware and software or areas of the Internet not under its control. **AL-WASI CYBER NET** does not warrant privacy, security or efficiency of the Internet.
3. **AL-WASI CYBER NET** is not responsible for actions taken by its customers or others as a result of its services.
4. **AL-WASI CYBER NET** is not responsible for material any person (including household members of the subscriber) may receive or transmit via the Internet, or for anything bought or sold via the Internet, or for any other result of an action taken by anyone using its service.

This application form and the attached terms and conditions, collectively form an agreement for the provision of the Broadband Services detailed in the application form.

The Customer hereby declares to have read, understood and accepted the terms and conditions which apply to the provision of the Broadband Services.

Date:

Place:

Signature

Applicant's Name

Thank You and Always will be Happy Insha-Allah .Connected With Us

